

We're in it for life.

# Limited warranty

## US/Latin America/South America

Subject to the limitations and exclusions set forth below, the following Stryker products which are purchased from authorized Stryker representatives or authorized resellers for use in the United States of America, Latin America and South America and are used in accordance with their instructions, will be free from defects in material and workmanship appearing under normal service and use as defined below.

Eight years	
<ul style="list-style-type: none"> <li>LIFEPAK® CR2 defibrillator</li> <li>HeartSine® samaritan® PAD automated external defibrillators</li> </ul>	<ul style="list-style-type: none"> <li>LIFEPAK CR® Plus automated external defibrillator and internal battery system</li> </ul>
Five years	
<ul style="list-style-type: none"> <li>LIFEPAK 15 monitor/defibrillator, used in clinic and hospital settings exclusively (with no use in mobile applications)</li> <li>LIFEPAK 20e defibrillator/monitor</li> </ul>	<ul style="list-style-type: none"> <li>LIFEPAK 1000 defibrillators</li> <li>LIFEPAK EXPRESS® automated external defibrillator and internal battery system</li> </ul>
Three years	
<ul style="list-style-type: none"> <li>McGRATH® MAC EMS video laryngoscope</li> </ul>	
Two years	
<ul style="list-style-type: none"> <li>LIFEPAK CR2 Trainer</li> <li>CodeManagement Module®</li> <li>LIFEPAK 1000 Trainer</li> </ul>	<ul style="list-style-type: none"> <li>HeartSine samaritan Trainer</li> <li>HeartSine Gateway</li> </ul>
One year	
<ul style="list-style-type: none"> <li>LIFEPAK 15 monitor/defibrillator</li> <li>LUCAS® Chest Compression System</li> <li>LIFEPAK 500T trainer</li> <li>LIFEPAK CR-T trainer</li> <li>Internal Battery System for LIFEPAK 20/20e</li> </ul>	<ul style="list-style-type: none"> <li>Battery charging systems and power adapters</li> <li>Batteries and battery paks, excluding CHARGE-PAK™ Charging Unit</li> <li>Masimo SET® Rainbow® reusable sensors</li> <li>TrueCPR™ Coaching Device</li> </ul>
180 days	
<ul style="list-style-type: none"> <li>Masimo® cables and Masimo SET SpO2 sensors</li> </ul>	
90 days	
<ul style="list-style-type: none"> <li>CHARGE-PAK Charging Unit</li> <li>LIFEPAK 15 monitor/defibrillator ACLS Training Device</li> <li>LIFEPAK 20/20e defibrillator/monitor ACLS Training Device</li> </ul>	<ul style="list-style-type: none"> <li>Installed repair parts</li> <li>All other product accessories</li> </ul>
30 days	
<ul style="list-style-type: none"> <li>Internal paddles and internal paddle handles</li> </ul>	



Limited warranty time limits begin on the date of delivery to the First Owner.\*

Stryker warrants neither error-free nor interruption-free performance. The sole and exclusive remedy of the First Owner under this Limited Warranty is repair or replacement of defective material or workmanship at the option of Stryker. To qualify for the repair or replacement, the product must have been continuously owned by the First Owner and not have been repaired or altered outside of an authorized Stryker factory in any way which, in the judgment of Stryker, affects its stability and reliability. The product must have been used in accordance with applicable operating instructions and in the intended environment or setting. The product must not have been subjected to misuse, abuse or accident.

Stryker, in its sole discretion, will determine whether warranty service on the product will be performed in the field or through ship-in repair. For field repair, this warranty service will be provided by Stryker at the purchaser's facility or an authorized Stryker facility during normal business hours. For ship-in repair, all products and/or assemblies requiring warranty service should be returned to a location designated by Stryker, freight prepaid, and must be accompanied by a written, detailed explanation of the claimed failure. Products repaired or replaced under this warranty retain the remainder of the warranty period of the repaired or replaced Product.

Except for the Limited Warranty provided above, **STRYKER MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOMER OR OTHERWISE.** THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. STRYKER IS NOT LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF BUSINESS OR PROFITS) WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY.

Products are warranted in conformance with applicable laws. If any part or term of this Limited Warranty is held to be illegal, unenforceable or in conflict with applicable law by any court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. Some geographies, including certain US states, do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives the user specific legal rights. The user may also have other rights which vary from state to state or country to country.

\* First Owner means the first purchaser or lessee of the products listed above, directly from Stryker, through a Stryker corporate affiliate, or from an authorized Stryker reseller, and includes the purchaser's corporate affiliates.

**For further information, please contact Stryker at 800.442.1142 (U.S.), or visit our website at [strykeremergencycare.com](http://strykeremergencycare.com)**

## Emergency Care

Products may not be available in all markets because product availability is subject to the regulatory and/or medical practices in individual markets. Please contact your representative if you have questions about the availability of Stryker's products in your area. Stryker or its affiliated entities own, use, or have applied for the following trademarks or service marks: CHARGE-PAK, CodeManagement Module, LIFEPAK, LIFEPAK CR, LIFEPAK EXPRESS, LUCAS, TrueCPR, Stryker. Masimo, the Radical logo, Rainbow and SET are registered trademarks of Masimo Corporation. All other trademarks are trademarks of their respective owners or holders.

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GDR 3315920\_H  
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